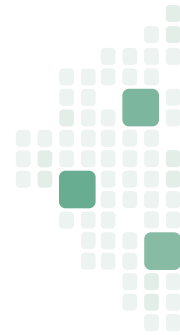




Government of Western Australia
East Metropolitan Health Service



Health in a Virtual Environment (HIVE)

More information

We invite you to view the patient information video by scanning the QR Code below, or ask your nurse for assistance.



Feedback

We value your feedback regarding your HIVE experience. Please take a moment to tell us about your experience by:

- Using the feedback form located in your welcome pack, provided on admission.
- RPBG.feedback@health.wa.gov.au
- PH: (08) 9224 1637
Mon – Fri: 08:00am – 4:00pm
- Sharing your story online:
www.careopinion.org.au





What is **HIVE**?

HIVE is a service that assists your ward doctors and nurses, to continuously track your health. A team of doctors and nurses based in the Command Centre at Royal Perth Hospital, will be able to view your vital signs, such as heart rate, blood pressure and oxygen levels remotely, and will notify your clinicians if any changes occur.



Why have I been admitted to **HIVE**?

You have been admitted to HIVE because your doctor and nursing team believes your health condition requires closer observation and would benefit from receiving extra support and monitoring.



How will **HIVE** help me?

You will be attached to medical monitors that tell the clinicians about your health. The HIVE team will continuously monitor your health information 24/7 and alert your nurse or doctors if any issues are detected. This allows your nurses and doctors to provide better care to you.



Can I talk to, and see the staff in **HIVE**?

Yes - your room is fitted with equipment that will allow the HIVE nurses and doctors to see and talk with you, your family and the health team on your ward. The camera will only be turned on if your team schedules a discussion with the HIVE or if the HIVE team detects an issue with your health. A ringtone will sound to notify you when the camera turns on. At all other times the camera is turned off. No audio or video is ever recorded and saved.



Who works in **HIVE**?

The HIVE team are nurses and doctors employed by the East Metropolitan Health service. All clinicians are highly experienced and have worked in have worked in acute or critical care areas.

